Community Diagnostic Centres: Staff Wellbeing Survey 2024

The following survey has been developed to better understand staff wellbeing in Community Diagnostic Centres (CDCs). The survey will identify areas during a typical working day where staff overall experience more positive or negative emotions. From the results, we hope to harvest ideas which could improve staff wellbeing in the workplace. The results from this survey will be analysed at a national and CDC level. Individual CDCs will be able to apply for funding to address issues identified locally.

Guidelines for completion:

- This questionnaire can be completed by staff employed in the CDC, in any role or at any grade.
- The topics or "touchpoints" in the survey have been selected following previous consultation with staff on 'what matters to them' during their working day.
- To complete this form:
 - 1. First select an emoji to indicate how you felt regarding the relevant touchpoint.
 - 2. Select an emotion to explain how you felt.
 - 3. Use the comments box to provide a comment explaining what made you feel that way, and how your experience could be improved.

Please read the following statement before responding to the questionnaire:

"Responses to this questionnaire are completely confidential. You do not need to enter your name or any identifying information. Demographic information is collected to ensure a representative sample of staff, and will be not be analysed in a way that could identify individual responders. To safeguard the quality of the data gathered, please answer all of the questions honestly. **There are no right or wrong answers.**"

The survey should take 10-15 minutes to complete.

The deadline for responses is Friday 20th September.

Your role at the Community Diagnostic Centre

Responses to this survey should relate to a single CDC. If you work for multiple CDC's, please complete this survey only with respect to the CDC that asked you to complete it.

1. Pl	ease select the Community Diagnostic Centre	e you work for: *
S	Select your answer	~
2. In	which diagnostic specialty do you work?	
Se	elect all that apply. *	
	Administrative/Managerial Staff	
	Cardiology	
	Endoscopy	
	Neurophysiology	
	Pathology	
	Phlebotomy	
	Physiological Sciences	
	Radiology	
	Teledermatology	
	Other	
3. Plea	ase select the option that describes your rol	e at the CDC: *
\bigcirc	Substantive CDC staff member (employed only in a	a CDC)
\bigcirc	Rotational CDC staff member (employed in both a	CDC and an acute trust)

Part 1 - Touchpoints

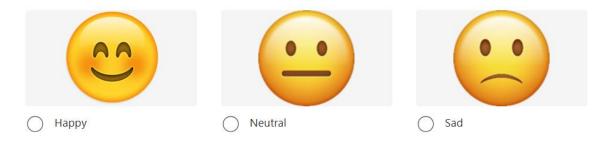
Working with staff and patients, we have identified key moments (known as touchpoints) throughout the day that can trigger an emotional response.

Reflecting on your working day, what feelings, thoughts or emotions are provoked or triggered at each of the following touchpoints. Your answers should be specific to a particular working day.

At each touchpoint, you will be asked to select an emoji to represent how you were feeling. These emojis represent a happy, neutral, or sad face.

4. Getting ready for work

Please select the emoji that best describes your typical feeling about the working day ahead *



5. What could we do to improve your experience at this touchpoint?



6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *

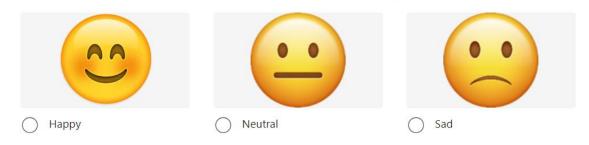
Select your answer	\vee
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7. Please provide any other thoughts or feedback on your experience at this touchpoint:

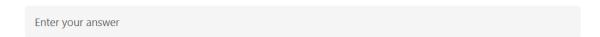
Enter your answer			
*			

8. Admin tasks e.g. emails, paperwork

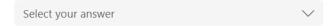
Please select the emoji that best describes your experience at this touchpoint *



5. What could we do to improve your experience at this touchpoint?



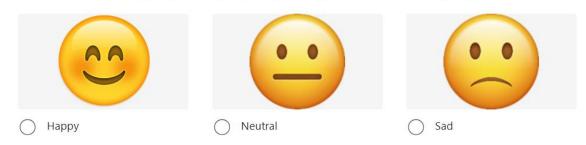
6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



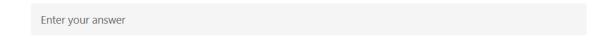
7. Please provide any other thoughts or feedback on your experience at this touchpoint:

12. Meal breaks

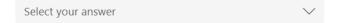
Please select the emoji that best describes your experience at this touchpoint *



5. What could we do to improve your experience at this touchpoint?



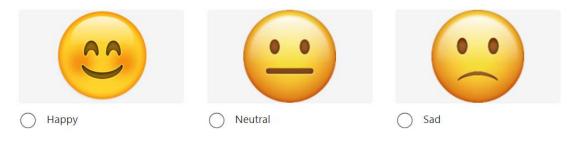
6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



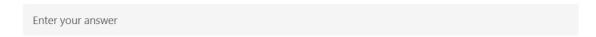
7. Please provide any other thoughts or feedback on your experience at this touchpoint:

16. Workload

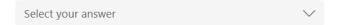
Please select the emoji that best describes your experience at this touchpoint *



5. What could we do to improve your experience at this touchpoint?



6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



7. Please provide any other thoughts or feedback on your experience at this touchpoint:

20. Support e.g. do you know who to go to for support?

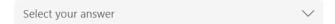
Please select the emoji that best describes your experience at this touchpoint *



5. What could we do to improve your experience at this touchpoint?



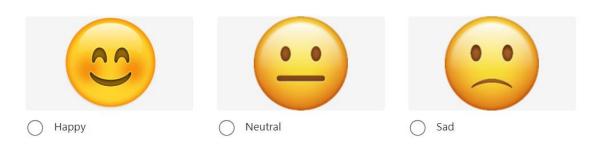
6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



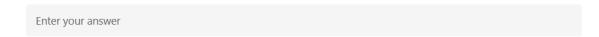
7. Please provide any other thoughts or feedback on your experience at this touchpoint:

24. Teamwork

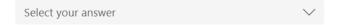
Please select the emoji that best describes your experience at this touchpoint



5. What could we do to improve your experience at this touchpoint?



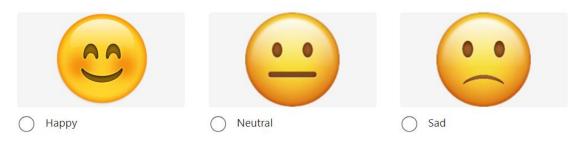
6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



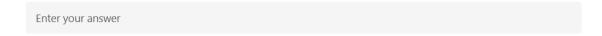
7. Please provide any other thoughts or feedback on your experience at this touchpoint:

28. Patient interaction

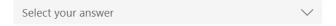
Please select the emoji that best describes your experience at this touchpoint *



5. What could we do to improve your experience at this touchpoint?



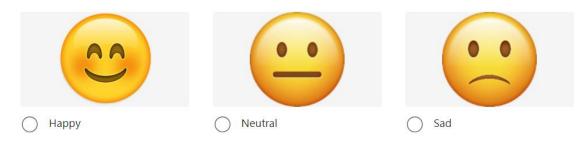
6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



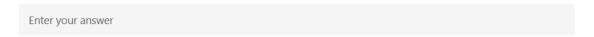
7. Please provide any other thoughts or feedback on your experience at this touchpoint:

32. End of the day

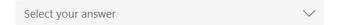
Please select the emoji that best describes your experience at this touchpoint *



5. What could we do to improve your experience at this touchpoint?



6. Using the list of emotions (or any others of your choosing), what best describes your experience at this touchpoint? *



7. Please provide any other thoughts or feedback on your experience at this touchpoint:

Supplementary Questions

	you believe that patient safety is better or worse in a Community Diagnostic Centre en compared to in the acute setting? *
\bigcirc	Patient safety is significantly better in a CDC
\bigcirc	Patient safety is somewhat better in a CDC
\bigcirc	Patient safety is neither better or worse in a CDC
\bigcirc	Patient safety is somewhat worse in a CDC
\bigcirc	Patient safety is significantly worse in a CDC
	the training and development opportunities available to you sufficient to retain you a CDC employee? *
\bigcirc	Definitely sufficient
\bigcirc	Somewhat sufficient
\bigcirc	Neither sufficient or insufficient
\bigcirc	Somewhat insufficient
\bigcirc	Definitely insufficient
38. Is th	e Community Diagnostic Centre a good place to work? *
\bigcirc	Definitely good
\bigcirc	Somewhat good
\bigcirc	Neither good or bad
\bigcirc	Somewhat bad
\bigcirc	Definitely bad

39. Would you recommend working at a CDC to others? *			
Yes, definitely			
Yes, somewhat			
Niether recommend or not recommend			
Somewhat no			
O Definitely not			
40. Please include any comments relating to the supplementary questions here:			
Enter your answer			
Background Information			
We would like to know a bit more about you so that we can ensure we are hearing from a representative group of staff.			
41. Which of the following best describes you? *			
Female			
○ Male			
O Non-binary			
Prefer not to say			
Other			

	\bigcirc	Yes			
	\bigcirc	No			
	\bigcirc	Prefer not to say			
43.	43. Which age bracket do you fall into: *				
	\bigcirc	<25			
	\bigcirc	25-34			
	\bigcirc	35-44			
	\bigcirc	45-54			
	\bigcirc	55-64			
	\bigcirc	65+			
44.		at is your ethnic group? (Chose one option that best describes your ethnic kground) *			
	\bigcirc	White - English/Welsh/Scottish/Northern Irish/British			
	\bigcirc	White - Irish			
	\bigcirc	White - Gypsy or Irish Traveller			
	\bigcirc	White - Any other White background			
	\bigcirc	Asian/Asian British - Indian			
	\bigcirc	Asian/Asian British - Pakistani			
	\bigcirc	Asian/Asian British - Bangladeshi			
	\bigcirc	Asian/Asian British - Chinese			
	\bigcirc	Asian/Asian British - Any other Asian background			
	\bigcirc	Black/African/Caribbean/Black British - African			

42. Is your gender identity the same as the sex you were registered at birth? *

Black/African/Caribbean/Black British - Caribbean
Black/African/Caribbean/Black British - Any other Black/African/Caribbean/Black British backgrounds
Mixed/Multiple ethnic background - White and Black Caribbean
Mixed/Multiple ethnic background - White and Black African
Mixed/Multiple ethnic background - White and Asian
Mixed/Multiple ethnic background - Any other Mixed/Multiple ethnic background
Other ethnic group - Arab
Prefer not to say
Other
45. Which of the following best describes how you think of yourself? *
Heterosexual or Straight
Gay or Lesbian
Bisexual
Prefer not to say
Other

4	6. What	is your religion? Are you *
	0 1	No religion
		Christian
	E	Buddhist
	() H	Hindu
		lewish
	O 1	Muslim
		Sikh
	○ F	Prefer not to say
	\bigcirc	Other
47.		have any physical or mental health conditions or illnesses lasting or expected to 12 months or more? *
	O Yes	
	O No	
	O Pre	efer not to say
48.		nswered yes to the question above, has your employer made adequate nent(s) to enable you to carry out your work?
	O Yes	
	O No	
	O No	adjustment required

	regu	ular caring responsibility for? *
	\bigcirc	Yes
	\bigcirc	No
	\bigcirc	Prefer not to say
50. Do you look after, or give help or support to family members, neighbours, or others because of either: long term physical or mental ill health/disability, or problems relatin to old age? *		
	\bigcirc	Yes
	\bigcirc	No
	\bigcirc	Prefer not to say

49. Do you have any children aged from 0 to 17 living at home with you, or who you have