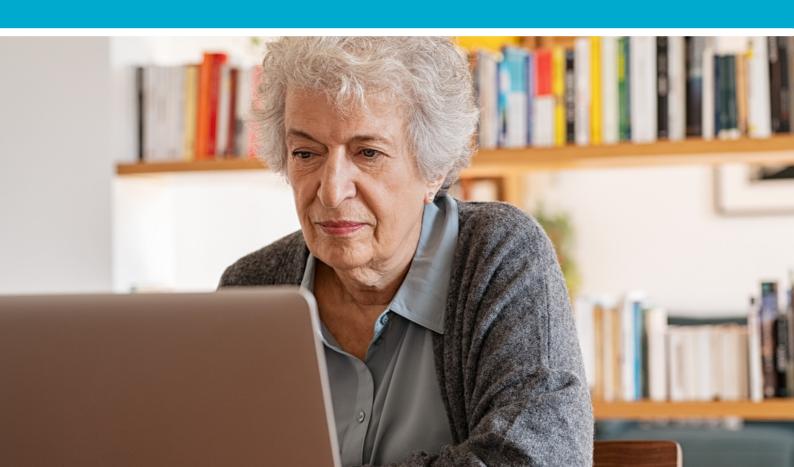# Virtual Wards Network

Join our 12 month programme of support to help you successfully design and implement Virtual Wards, often referred to as Hospital @ Home.

We work with trusts and clinical teams to establish, implement and maximise Virtual Wards effectively. Using an individualised and data driven Quality Improvement (QI) approach we help Virtual Ward teams review patient flow and acute systems to identify areas for improvement, creating pathways to support patients outside of hospital.

Our approach enables you to diagnose and target the areas that are most critical for you, identify opportunities for improvement and support your clinical teams, to improve and maximise your virtual ward model. We have also developed an approach to harness the experience of patients and staff to identify improvements that matter to them, through an experience based design (EBD) approach.

Your package of support will be tailored to your needs and based on your current provision and plans.

12 month programme

This is the ideal option if you are looking to, or are in the early stages of, developing a Virtual Ward / Hospital @ Home model but need support in identifying opportunities, diagnostics, planning, design, implementation and review. Our support typically includes:

Initial diagnostic discussion about your current service, plans and to agree the best way of supporting you

Data analysis of current hospital admissions that could be converted to a Virtual Ward and 'actual' virtual ward activity to review the case mix

Casefile reviews of patients who are identified as suitable for a Virtual Ward to establish processes to manage them safely in a Virtual Ward environment

Support with mapping and developing pathways

Access to webinars and world cafes with other systems on topics such as patient safety, risk management, workforce and data

Access to our virtual ward patient and staff experience based design tools (EBD) supported by our analysis and report highlighting themes and suggested next steps

Clinical leadership to support service model change and review practice working with individuals, teams or through local workshops / meetings

Measurement expertise to support analytics and capacity demand studies and **support of a QI coach**

Here's what teams found useful through the programme:

I feel there is a wealth of knowledge and experience which has been shared by organisations which are further along the journey and will be beneficial to future developments."

Discussion around useful analysis, not just Reducing Length of Stay and Bed Occupancy, but triangulation with Readmissions and other information which can inform the value of the virtual ward programme."

✉ Please get in touch

The Improvement Networks team at NHS Elect works with front line teams to improve services and systems. We have successfully supported over 140 hospitals in England and teams internationally to adopt and improve their clinical models. Our Acute Frailty Network has won two HSJ awards in the last twelve months.

Please reach out to us at networksinfo@nhselect.org.uk if you are interested.
We would be happy to have a chat with you!